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**Name of Product:** • **Writer's Reference Center**

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**Summary Table  
Voluntary Product Accessibility Template**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 Software Applications and Operating Systems Accessibility	<b>Supports</b>	This database supports 9 of 10 applicable standards. See the table for Section 1194.21 below for more details.
Section 1194.22 Web Accessibility	<b>Supports</b>	This database supports 13 of 14 applicable standards. See the table for Section 1194.22 below for more details.
Section 1194.23 Telecommunications Products	<b>Not Applicable</b>	This database is not a telecommunications product.
Section 1194.24 Video and Multi-media Products	<b>Not Applicable</b>	This database does not contain any video content.
Section 1194.25 Self-Contained, Closed Products	<b>Not Applicable</b>	This database is not a self-contained, closed product.
Section 1194.26 Desktop and Portable Computers	<b>Not Applicable</b>	This database is not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	<b>Supports</b>	This database supports 2 of 3 applicable standards. See the table for Section 1194.31 below for more details.
Section 1194.41 (a) Information, Documentation and Support	<b>Supports</b>	This database supports 3 of 3 applicable standards. See the table for Section 1194.41 below for more details.

**Section 1194.21 Software Applications and Operating Systems - Detail  
Voluntary Product Accessibility Template**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	<b>Fully Supports</b>	All functions are supported.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	<b>Fully Supports</b>	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	<b>Fully Supports</b>	

<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p><b>Fully Supports</b></p>	
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p><b>Fully Supports</b></p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p><b>Fully Supports</b></p>	
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p><b>Does not Support</b></p>	<p>Operating system palate systems are ignored.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p><b>Not Applicable</b></p>	

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<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p><b>Fully Supports</b></p>	
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p><b>Not Applicable</b></p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p><b>Fully Supports</b></p>	<p>Supported throughout the product.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p><b>Fully Supports</b></p>	

**Section 1194.22 Web-based Internet information and applications - Detail  
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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	<b>Supports with Exceptions</b>	Text description is provided for all content except for article images which are not enlarged. Once article images are selected and enlarged, text description is provided.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	<b>Fully Supports</b>	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	<b>Fully Supports</b>	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<b>Fully Supports</b>	
(e) Redundant text links shall be provided for each active region of a server-side image map.	<b>Fully Supports</b>	All links pertaining to article content are supported. Some additional advanced functions may not strictly adhere to this standard.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	<b>Does not Support</b>	No client side image maps are supported.
(g) Row and column headers shall be identified for data tables.	<b>Fully Supports</b>	

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(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	<b>Fully Supports</b>	Simple data table formats are provided.
(i) Frames shall be titled with text that facilitates frame identification and navigation	<b>Fully Supports</b>	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	<b>Fully Supports</b>	Supported throughout the product.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	<b>Fully Supports</b>	All pages are text-based and can be navigated with or without image support.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	<b>Fully Supports</b>	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	<b>Fully Supports</b>	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using	<b>Fully Supports</b>	

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Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		
(o) A method shall be provided that permits users to skip repetitive navigation links.	<b>Not Applicable</b>	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	<b>Not Applicable</b>	

**Section 1194.31 Functional Performance Criteria - Detail**  
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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<b>Does not Support</b>	
(b) At least one mode of operation and information retrieval that does not require Eyeball acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are Eyeballly impaired shall be provided.	<b>Supports with Exceptions</b>	Text content on all pages of the product can be enlarged except for pages with text embedded in image framework.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	<b>Not Applicable</b>	There is no audio content in this database.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>Not Applicable</b>	There is no audio content in this database.



(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<b>Not Applicable</b>	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<b>Fully Supports</b>	Fundamental functions, including navigation, search and browsing are supported.

**Section 1194.41 Information, Documentation, and Support - Detail  
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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	<b>Fully Supports</b>	All support materials are available in an HTML format.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Fully Supports</b>	This guide will be available in an HTML and PDF format, as a description of the products' accessibility and compatibility, in the available help center.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<b>Fully Supports</b>	The Writer's Reference Center support team can be contacted for assistance via e-mail and phone. Other methods can be made available upon request.

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